

New Equipment Choices for Finding Sentricon® Stations

Dow AgroSciences will be offering 2 equipment options to aid in the productivity and efficiency of servicing the Sentricon System.

Features for the Locator include: Auto hibernate, adjustable pole length and angle with ergonomic arm rest, quick-tap power switch, proximity locator, no exposed wires, and lighter weight.

Features for the Detector include: Auto shut-off, LCD display, adjustable pole length, proximity sensor, no exposed wires, and lighter weight

Please see the table below for more details.

Locator



Detector



Product Comparison Chart

Attributes	Locator	Detector
Price	\$375	\$400
Warranty	12 Month	12 Month
Ability to find Always Active™ stations	Yes	Yes
Ability to find and read ESP™ stations	No	Yes
Ability to communicate with handheld	No	Yes, via Bluetooth
Station detection — audible & visual	Yes	Yes
Battery charging indicator	Yes	Yes
Display Features	No	Yes
Charge Light	No	Yes
Hibernate mode	Yes	No
Hibernate mode indicator	Yes	No
Stands on its own	Yes	No
Quick tap “on” switch	Yes	No
Exposed wires	No	No
Volume control	Yes	Yes
Ergonomic Armrest	Yes	No
Bluetooth® enabled	No	Yes
Proximity indicator	No	Yes
Weight	<2 lbs.	<3 lbs.

Frequently Asked Questions

Q: How am I invoiced?

A: After you have ordered equipment, you will be billed through your normal monthly invoice from Dow AgroSciences.

Q: How do I get my equipment repaired and/or serviced?

A: To get your equipment repaired you will call 1-800-888-5511, Option 1.

Q: What is included in the warranty?

A: The manufacturer's warranty states that the Locator shall be free from defects in workmanship, under normal use and service, for a period of 365 calendar days from Delivery Date. Refer to product resources page on the CSS Resource Center: cssresourcecenter.com as well as the manufacturer's warranty information included in your box.

Q: Where can I find additional equipment information?

A: Please visit the Product Resources page on the CSS Resource Center: cssresourcecenter.com for "how-to-use" video, or call your Dow AgroSciences representative.

Q: How long will I be able to purchase this equipment?

A: The Locator and Detector are our latest models and will be available on an ongoing basis.

Q: Can I pay a monthly rental fee and rent the equipment?

A: No. This equipment is only available for purchase.

Q: What is the turnaround time for repairs?

A: Repair turnaround time will vary. It's recommended to purchase extra equipment for use in these circumstances.

Q: Who pays for freight on service and warranty work?

A: If it's warranty work, the service provider will pay for freight. For service work, the CSS will pay freight charges.

Q: If I send equipment in for service work, will I get my own equipment in return?

A: Yes.

Q: If I send equipment in for service work, how will I know what the cost will be?

A: The repair company will provide a quote prior to starting any work so that you can make the decision on whether or not to repair.

Q: How will I pay for repairs?

A: The repair company accepts credit cards.

Q: While my equipment is serviced, will there be equipment available for rent?

A: No, there will not be any units for rent. It's recommended to purchase extra equipment for use in these circumstances.

Q: Can I use the Locator or Detector if I use the Sentricon® System with ESP™?

A: The Locator was designed to locate Sentricon stations that are utilizing Always Active™ technology. The Detector was designed to locate and identify Sentricon stations with Always Active LID top caps or ESP transensors. When using Sentricon with ESP, the Detector will also determine the station status.

Q: How does the Bluetooth capability work?

A: The unit is enabled with Bluetooth 2.0 + EDR. This technology can be used with classic mobile platforms such as handheld devices and some mobile 2.0 devices. It is important to determine if the unit is compatible with your software equipment devices.

