

ServSuite Product Stewardship Summary Report

Choose Reports – Select Sentricon as Category – Select PSR Review Summary Report
Select Branch * Choose Open Report to View Detail as shown below

OH
AO Code :00999999

% Sites With Past Due Service	23.1 %
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< 10% is Required to Pass.
Action: Service Site or Complete Service Work Order

Sites Serviced	13
Sites With Past Due Service	3

% Sites With Station Spacing < 5 or > 20 Linear Feet (LF)	54.6 %
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< 5% is Required to Pass.
Action: Correct Linear Footage or Review Station List for Potential Inaccuracies

Sites Installed	11
Sites with Average Station Spacing < 5 or > 20 LF	6

Unreported Installations	2
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Action: Complete the Installation Work Order

Unreported New Construction Installations	0
Unreported All Other Installations	2

Sites with Recruit HD But Not AA Product Type	0
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Action: Change Product Type to Always Active

Sites with Recruit HD But Not AA Product Type	0
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ServSuite Product Stewardship

Sites Past Due

Reports – Category is Sentricon

All PSR Reports can be found in the same area

Example #1 - Sites Past Due (Item #1)

Select Branch * Select Sentricon Events * Click Open Report

List of Sites Past Due – To fix, create an event (order) and monitor site

(PSR) Sites Past Due

All Routes
112 Days Since Others Checked
DOW

385 Days Since AA Sites Checked

7/8/2014 5:45 AM
tlalvis@dow.com - Teresa

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Acct # AO Code	Name Address	Last Check Date Days Since Checked	Product Type	Route Linear Feet
DOW				
, OH				
12 00999999	Charlie Columbus 555 House St	Jan 10 2014 12:00AM 179	Sentricon w/ ESP	Route 01 250
8 00999999	Manning 560 Zoo Ave	Feb 24 2014 12:00AM 134	Sentricon w/ ESP	Route 01 120
16 00999999	MJ LeCuyer 123 Main St	Mar 10 2014 12:00AM 120	Sentricon	Route 01 233
Total sites for DOW				3

ServSuite Product Stewardship

Average Station Spacing

Reports – Category is Sentricon

All PSR Reports can be found in the same area

Example #2 – Average Station Spacing (Item #2)

Select Branch * Click Open Report

Below is list of sites that are out of compliance

To fix, go back to site and scan the stations OR add the installed count of stations to the station listing on the site.

ACCOUNTNUM AO Code	Site	Last Check Date Install Date Product Type	Stations Average Spacing	Route Linear Footage
DOW . OH				
2 00999999	John Plow 123 Cambridge Ave Hope IN 47246	02/21/2014 02/21/2014 Always Active	50 50.00	Route 01 2500
8 00999999	Mandy Manning 543 Zoo Ave Zebra IN 47246	02/24/2014 02/24/2014 Always Active	0 0.00	Route 01 225
10 00999999	Keith Pannell 124 5th St Columbus IN 47331	04/16/2014 02/25/2014 Always Active	0 0.00	Route 01 220
15 00999999	Paul Simons 100 2nd St Bbrug IN 46112	03/06/2014 03/06/2014 Always Active	0 0.00	Route 01 250
16 00999999	MJ LeCuyer 123 Main St Hope in 47326	03/10/2014 03/10/2014 Sentricon	0 0.00	Route 01 233

ServSuite Product Stewardship Unreported Sites

Reports – Category is Sentricon

All PSR Reports can be found in the same area

Example #3 – Unreported Sites (Item #3)

Select Branch * Click Open Report

List of sites with uncompleted first work order or event.

To fix, complete the firsts work order/event by handheld or manual entry.

(PSR) Unreported Sites

All Routes
30 Days Since Created
DOW

7/8/2014 6:02 AM
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Acct # AO Code	Name Address	Next Service Date Days Since Created Product Type	Created Install Type Linear Feet	Route
DOW				
OH				
10 00999999	Keith Pannell 124 5th St	none found 133 Always Active	02/25/2014 Liquid Upgrade 220	Route 01
18 00999999	Nan Morey 14071 600 North	Apr 2 2014 12:00AM 97 Sentricon	04/02/2014 Site Transfer 100	Route 01
Total sites for DOW			2	